



Wash & Fold Service Policies

- Always ask for a receipt
- We charge by the pound, 15 pounds minimum order.
- Bedding items priced separately.
- We take great pride in providing exceptional care of your laundry; however, we cannot guarantee against color loss, shrinkage, or damage to weak, tender, and special care fabric.
- It is the customer's responsibility to inform us in writing of any special care instructions and handling requirements at the time of drop off.
- We will sort, separate, wash, dry, fold your laundry as per your instructions.
- We are not responsible for missing articles unless an itemized list is included in your order.
- Any order discrepancy must be reported within 48 hours of pick up.
- Spin plus liability with respect to loss or damaged articles is listed to:
 - Orders under 50 pounds up to \$50
 - Orders over 50 pounds up to \$75.
- Drop off orders left over 30 days, will be donated to local charities.
- No \$50 or \$100 bills.
- Any questions or comments please call our Customer Service Line at 956.320.1005